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**TO: Freddie Mac Servicers**

July 6, 2018 | 2018-11

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**SUBJECT: SUBSEQUENT TRANSFERS OF SERVICING AND INTRA-SERVICER PORTFOLIO MOVES**

In Guide Bulletin 2018-6, we announced the automation of the following via the Freddie Mac Service Loans application:

- Requests for Subsequent Transfers of Servicing (STOS)
- Requests by a Servicer that wishes to move the Servicing related to specific Mortgages from one Seller/Servicer number to another (“Intra-Servicer Portfolio Move”)

Updates to the Service Loans application for these changes that were scheduled to be made on July 23, 2018 have been postponed and will now be implemented on August 13, 2018.

Due to this delay, we are also postponing the temporary STOS moratorium previously scheduled for July 9, 2018 through July 20, 2018. To facilitate the transition to the new process for STOS requests via the Service Loans application, we will implement a temporary moratorium on STOS and Intra-Servicer Portfolio Move requests from July 30, 2018 through August 12, 2018. If a Servicer intends on requesting Freddie Mac approval for an STOS or Intra-Servicer Portfolio Move request prior to the new moratorium taking effect, Servicers must submit such STOS requests via Guide Form 981 and Intra-Servicer Portfolio Move requests via Form 982, as applicable, until July 29, 2018. The retirement of these forms has now been postponed to August 13, 2018.

All STOS requests submitted prior to July 30, 2018 will be reviewed and, if applicable, approved no later than 2:00 p.m. Eastern time on August 10, 2018.

We are in the process of updating the [Service Loans User Guide](#) to reflect the STOS and Intra-Servicer Portfolio Move request processes via the Service Loans application. We will announce its availability in a future communication.

Guide impacts: Guide Sections 7101.1 through 7101.4, 7101.6, 7101.8 through 7101.11, 7101.13, 7101.15, 8601.12, 9205.11, Forms 902, 902SA, 981, 1034T, Directory 3 and Glossaries A-I and R-Z

**CONCLUSION**

If you have any questions about the changes announced in this Bulletin, please contact your Freddie Mac representative or call the Customer Support Contact Center at 800-FREDDIE.

Sincerely,



Yvette W. Gilmore  
Vice President  
Servicer Performance Management

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